



Information for Supervisors and Volunteers

Supervisors and volunteers are always welcome and we include a complimentary lift ticket and equipment rentals to all supervisors (maximum one per ten students). In return, we ask for your assistance throughout the day to ensure that your field trip is a success.

Upon arrival:

- Volunteers are required in the back of the rental shop to mark the ski/board number on the Ski Equipment Rental Form or the Snowboard Equipment Rental Form beside each student's name as the student exits the rental area; and to write the ski/board number on the back of the student's lift pass while making sure the lift pass is properly "locked on".
- One person should be available in the lodge to help in making sure students are in their right groups when they are lining up to enter the rental shop area.
- Volunteers will assist students as they enter the rental shop area with obtaining helmets and getting the helmets done up and/or with assisting students with obtaining boots and putting boots on either in the ski or boarding areas.

Once all students are geared up and outside, designated teacher/parent supervisors may get their own ski/board equipment (if appropriate) and then proceed outside to assist and supervise students on the hill

until at least the initial lessons are over. We ask that you:

- Help organize students into lesson groups based on instructor name. Remember that instructors are also busy passing out equipment and may be a few minutes coming out.
- Help with loading and unloading students from magic carpet so that the lines move along without undue delays and students are not "butting in" line.
- Provide monitoring help on the hill, particularly at the top of the Gully run making sure students using that run are permitted to use the chairlift.
- And lastly, you are always welcome to check with instructors to determine if any assistance is required (e.g., someone needs to be taken to the washroom or someone needs an equipment adjustment or someone is overly frustrated and needs some additional attention, etc).

At the end of the day, supervisors are asked to assist with students returning their equipment and to ensure that students have all their belongings when leaving (e.g., backpacks, personal ski/boarding gear, personal helmets, mitts, hats, boots, etc.). Please always do "one last look" through the rental shop and chalet before leaving for the day!



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TIPS FOR HELPING STUDENTS

Helmets: make sure the helmet fits well and is done up. A light weight head covering under a helmet is fine but bulky hats or hats with pompoms, etc will impede how the helmet fits; long hair should be tied back and tucked into coat; there should be no dangling straps, etc hanging from around the student's head/shoulders.

Boots: Make sure clothing such as blue jeans, sweat pants, snow pants, etc are **not** tucked into boots; make sure the student has 1 right and 1 left fitting boot; have students put their own footwear in a cubbyhole; check that students have mitts and that scarves are tucked inside the coat.

Assisting with loading the magic carpet: Students tend to crowd onto these lifts. If you have the opportunity, ask or assist the students to space themselves out a little...a distance of approximately 3 metres between students is desirable. Lift operators and instructors are of course also at the lifts but any assistance is always appreciated. Instructors may provide you with other tips for helping students as the lessons progress.

Lost items: If you find students who may have lost their mitts, etc, please feel free to check the "Lost and Found Box". And if a student has forgotten to bring gloves, you are welcome to temporarily make use of gloves or scarves that you may find there.
